

QUALITY POLICY

INTERNAL

Doc Ref: QP 01

TTI Testing offers inspection, testing services, forensic analysis and related consultancy for slender elements, wire and fibre ropes, chain, electromechanical cables, and related interface components in the onshore and offshore markets.

TTI Testing comprises a team of highly skilled professionals, most of whom are recognised as world leading authorities in their specialist fields.

TTI Testing is committed to consistently providing solutions that meet the requirements and expectations of our customers. We will actively pursue quality improvements through programs that enable us to do our jobs right the first time. Only by providing an outstanding service and product quality will we achieve our aims of long term success and sustained improvement.

We aim to achieve the above by implementing a quality management system that complies with the international standard ISO 9001. We also commit to monitor the effectiveness of our quality system and to act with integrity to improve continually our operations and to meet the requirements of our customer, as well as our legal and regulatory and any other applicable requirements. We will also monitor and continue to develop our quality system to ensure it remains effective.

All personnel within the company are responsible for the quality of their work. TTI Testing provides training and has established systems to assist all personnel to achieve the standards required. While we endeavour consistently to meet our customers' expectations, we have to recognise that we do not always achieve our own standards. If our customers raise any issues with us, we will respond immediately and will do our best to rectify the situation and to learn from it.

The policy, organisation, and procedures necessary to achieve the requirements are described in our Quality Management System. Quality objectives of the company are agreed annually at Management Review meetings and reviewed for effectiveness. At these meetings we ensure that this policy and the quality objectives remain compatible with the strategic direction and the purpose and context of our organization.

Our Quality Manager is responsible for monitoring the quality system and reports regularly to the Senior Management team on the system's implementation, status, and effectiveness.

Chris Berryman

Date 30/06/2020

Managing Director

(This policy is reviewed annually at the Quality Management Review meeting)